



Course: Report & Live Chat

เจ็นบุนเจอร์ด
JENBUNJERD
Materials Handling, Storage, Factory & Warehouse Equipment

Stream
it consulting



REPORT




Outline

- **Report**
 - **Sale**
 - Orders
 - Tax
 - Invoiced
 - Shipping
 - Refunds
 - Coupons
 - **Shopping Cart**
 - Products in Carts
 - Abandoned Carts
 - **Tags**
 - Customers
 - Products
 - Popular
 - **Search Terms**
 - **Refresh Statistics**

Report Sale-Orders

This is a demo store. Any orders placed through this store will not be honored or fulfilled.


 **Magento Admin Panel**


Global Record Search


Logged in as admin | Thursday, October 22, 2015 | [Log Out](#)

DashboardSalesCatalogCustomersPromotionsNewsletterCMS**Reports**System

[Get help for this page](#)

 **{{base_url}}** is not recommended to use in a production environment to declare the Base Unsecure URL / Base Secure URL. It is highly recommended to change this value in your Magento [configuration](#).

 **Latest Message:** New Malware Issue. Make Sure You Have Implemented All Security Patches [Read details](#) You have **1 critical** and 1 notice unread message(s). [Go to messages inbox](#)

 This report depends on timezone configuration. Once timezone is changed, the lifetime statistics need to be refreshed.
Last updated: Oct 22, 2015 10:40:32 AM. To refresh last day's [statistics](#), click [here](#).

Total Ordered Report


Show Report

Show Report For: All Websites

Filter

Match Period To

Order Updated Date


 Order Updated Date report is real-time, does not need statistics refreshing.

Period

Day


From *

10/22/2015




To *

10/22/2015



Order Status

Any


 Applies to Any of the Specified Order Statuses

Empty Rows

Yes

Show Actual Values

No

 Export to: CSV


Export

Period	Orders	Sales Items	Sales Total	Invoiced	Refunded	Sales Tax	Sales Shipping	Sales Discount	Canceled
Oct 22, 2015	1	1	B362.00	B362.00	B0.00	B17.00	B5.00	B0.00	B0.00
Total	1	1	B362.00	B362.00	B0.00	B17.00	B5.00	B0.00	B0.00

[Help Us Keep Magento Healthy - Report All Bugs](#)

Interface Locale: English (United States) / English

Magento ver. 1.9.1.0


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Report Sale-Tax

Order Taxes Report Grouped by Tax Rate

[Show Report](#)

Show Report For: All Websites 

Filter

Match Period To Order Created Date ▼

▲ Order Updated Date report is real-time, does not need statistics refreshing.

Period Day ▼

From * 10/22/2015 

To * 10/22/2015 

Order Status Any ▼

▲ Applies to Any of the Specified Order Statuses

Empty Rows No ▼


 Export to: CSV ▼ [Export](#)

Period	Tax	Rate	Number of Orders	Tax Amount
Oct 22, 2015	North Province	5	1	B17.00
Total			1	B17.00



Report Sale-Invoiced


Total Invoiced vs. Paid Report

[Show Report](#)

Show Report For: All Websites 


Filter

Match Period To	Order Created Date ▼
Period	Day ▼
From *	10/22/2015 
To *	10/22/2015 
Order Status	Any ▼ <small>▲ Applies to Any of the Specified Order Statuses</small>
Empty Rows	No ▼



 Export to: CSV ▼ [Export](#)

Period	Number of Orders	Number of Invoiced Orders	Total Invoiced	Total Invoiced Paid	Total Invoiced not Paid
Oct 22, 2015	1	1	B362.00	B362.00	B0.00
Total	1	1	B362.00	B362.00	B0.00

Report Sale-Shipping

Show Report For: All Websites 

Filter

Match Period To	Order Created Date ▼
Period	Day ▼
From *	10/22/2015 
To *	10/22/2015 
Order Status	Any ▼ <small>▲ Applies to Any of the Specified Order Statuses</small>
Empty Rows	No ▼

 Export to: CSV ▼ Export

Period	Carrier/Method	Number of Orders	Total Sales Shipping	Total Shipping
Oct 22, 2015	Flat Rate - Fixed	1	B5.00	B5.00
Total		1	B5.00	B5.00


Report Refund

 This report depends on timezone configuration. Once timezone is changed, the lifetime statistics need to be refreshed.



Last updated: Jul 15, 2016 3:24:38 PM. To refresh last day's [statistics](#), click [here](#).

Total Refunded Report

[Show Report](#)

Show Report For: All Websites 

Filter


Match Period To	Order Created Date ▼
Period	Day ▼
From *	7/15/2015 
To *	7/15/2016 
Order Status	Any ▼ ▲ Applies to Any of the Specified Order Statuses
Empty Rows	No ▼

 Export to: CSV ▼ [Export](#)

Period	Number of Refunded Orders	Total Refunded	Online Refunded	Offline Refunded
Jun 3, 2016	1	฿1.35		฿1.35
Jul 15, 2016	1	฿2,498.00		฿2,498.00
Total	2	฿2,499.35		฿2,499.35

Report Coupon

Coupons Usage Report

[Show Report](#)Show Report For: All Websites 

Filter

Match Period To


Order Created Date ▼

▲ Order Updated Date report is real-time, does not need statistics refreshing.


Period

Day ▼

From *

10/1/2014 

To *

10/22/2015 

Order Status

Any ▼

▲ Applies to Any of the Specified Order Statuses

AssigningCanceledCancelled OgoneClosedCompleteDeclined OgoneSuspected FraudOn HoldPaidPayment Review ▼

Empty Rows

No ▼

Shopping Cart Price Rule

Any ▼Export to: CSV ▼ [Export](#)

Period	Coupon Code	Shopping Cart Price Rule	Number of Uses	Sales Subtotal Amount	Sales Discount Amount	Sales Total Amount	Subtotal Amount	Discount Amount	Total Amount
Jun 24, 2015	td123299	Coupon for Quick Primer Shop Cart	1	£5,588.00	£558.80	£5,029.20	£5,588.00	-£558.80	£6,146.80
Total			1	£5,588.00	£558.80	£5,029.20	£5,588.00	-£558.80	£6,146.80

Report

Shopping Cart – Product in Carts

Products in carts

Page 1 of 13 pages | View 20 per page | Total 241 records found

Export to: CSV Export

ID	Product Name	Price	Carts	Orders
231	French Cuff Cotton Twill Oxford	£190.00	10	1
232	French Cuff Cotton Twill Oxford	£190.00	1	1
233	French Cuff Cotton Twill Oxford	£190.00	2	
235	Slim fit Dobby Oxford Shirt	£175.00	1	
236	Slim fit Dobby Oxford Shirt	£175.00	2	2
237	Plaid Cotton Shirt	£160.00	1	
238	Plaid Cotton Shirt	£160.00	3	1
240	Sullivan Sport Coat	£510.00	1	2
241	Sullivan Sport Coat	£510.00	1	
242	Sullivan Sport Coat	£510.00	1	
243	Linen Blazer	£455.00	6	10
244	Linen Blazer	£455.00	7	2
245	Linen Blazer	£455.00	2	1
249	Chelsea Tee	£75.00	2	1
251	TOA QUICK PRIMER	£75.00	11	24
253	Chelsea Tee	£75.00	68	59
254	Chelsea Tee	£75.00	2	
256	Merino V-neck Pullover Sweater	£210.00	1	
259	Lexington Cardigan Sweater	£240.00	1	
260	Lexington Cardigan Sweater	£240.00	1	

Report

Shopping Cart – Abandoned Cart

Abandoned carts

Show Report For: All Websites

Page 1 of 1 pages | View 20 per page | Total 14 records found

Export to: CSV

Export

Reset Filter

Search

Customer Name	Email	Number of Items	Quantity of Items	Subtotal	Applied Coupon	Created At	Updated At	IP Address
		From: <input type="text"/> To: <input type="text"/>	From: <input type="text"/> To: <input type="text"/>	From: <input type="text"/> To: <input type="text"/>	<input type="text"/>	From: <input type="text"/> To: <input type="text"/>	From: <input type="text"/> To: <input type="text"/>	<input type="text"/>
Kittiphat Dumrongprat	dreamix00@hotmail.com	1	1	B340.00		Oct 22, 2015 10:50:48 AM	Oct 22, 2015 10:50:49 AM	172.17.42.1
faifaifai faifaifai	fai@gmail.com	1	2	B2,160.00		Aug 31, 2015 4:45:30 PM	Aug 14, 2015 11:25:16 AM	172.17.42.1
prawit saraphan	prawit.saraphan@stream.co.th	3	3	B2,721.60		Aug 11, 2015 2:54:54 PM	Aug 11, 2015 3:35:22 PM	172.17.42.1
jobjab jobjab	kittiphat.job@watchara.me	1	1	B455.00		Jul 27, 2015 5:54:32 PM	Jul 17, 2015 1:04:09 PM	172.17.42.1
Jane Doe	janedoe@example.com	1	1	B427.50		Jul 2, 2015 5:19:14 PM	Jun 29, 2015 10:10:20 AM	172.17.42.1
John Doe	johndoe@example.com	1	3	B1,023.75	25OFF	Jun 23, 2015 8:46:06 PM	Jun 19, 2013 10:48:16 AM	96.240.100.82
testRegister testRegs	xxxx@wathc.co	2	2	B390.00		May 17, 2013 7:24:57 AM	May 17, 2013 8:16:48 AM	8.31.244.68
Faith Jaitely	faith@example.com	2	5	B1,040.00		Apr 24, 2013 5:51:57 PM	May 16, 2013 5:43:25 PM	24.186.110.187
Faith Jaitely	faith@example.com	2	5	B1,040.00		Apr 24, 2013 5:45:00 PM	May 16, 2013 5:43:24 PM	24.186.110.187
Faith Jaitely	faith@example.com	2	5	B1,040.00		Apr 24, 2013 5:47:41 PM	May 16, 2013 5:43:24 PM	24.186.110.187
Linda Wood	linda@example.com	1	1	B150.00		May 16, 2013 12:53:19 PM	May 16, 2013 12:54:20 PM	24.186.110.187
Gogi Cooper	gogi@example.com	2	3	B590.00		May 15, 2013 9:18:06 AM	May 16, 2013 12:50:19 PM	24.186.110.187
Dong Berg	dong@example.com	1	10	B1,330.00		May 7, 2013 4:34:59 AM	May 7, 2013 9:49:44 AM	8.31.244.68
Mickey Watz	mickey@example.com	1	1	B185.00		Apr 23, 2013 7:20:33 AM	Apr 24, 2013 6:20:28 PM	24.186.110.187

Report

Tag- Customers Tag

Customers Tags

Page of 1 pages | View per page | Total 1 records found

 Export to:

ID	First Name	Last Name	Total Tags	Action
135	John	Doe	4	Show Tags

Report

Tag– Products Tag

Products Tags

Page of 1 pages | View per page | Total 2 records found


 Export to:

ID	Product Name	Number of Unique Tags	Number of Total Tags	Action
402	TOA WOOD PRIMER	2	2	Show Tags
405	TOA Fiber Cement Primer	2	2	Show Tags


Report

Tag– Popular Tag

Popular Tags

Show Report For: All Websites 

Page 1 of 1 pages | View 20 per page | Total 20 records found

 Export to: CSV Export

Tag Name	Popularity	Action
Perfect	0	Show Details
Good	0	Show Details
One	0	Show Details
Awesomeee	0	Show Details
cxcxcxc	0	Show Details
test	0	Show Details
red	0	Show Details
bag	0	Show Details
two	0	Show Details
three	0	Show Details
Really	0	Show Details
Comfortable	0	Show Details
superb	0	Show Details
check2	0	Show Details
soya	0	Show Details
suberb	0	Show Details
white	1	Show Details
shirt	1	Show Details
grey	1	Show Details
suit	1	Show Details

Report Search Terms

Search Terms

Page 1 of 4 pages | View 20 per page | Total 79 records found

Export to: CSV Export Reset Filter Search

ID	Search Query	Store	Results	Hits
			From: To:	From: To:
296	f01002	Main Website TOA-Branch2 en	12	3
295	TOA QUICK	Main Website TOA-Branch2 en	281	1
294	f01002	Main Website TOA Ecommerce ไทย	12	1
293	f	Main Website TOA Ecommerce ไทย	87	1



Report Refresh Statics

Refresh Statistics

Select All Unselect All Select Visible Unselect Visible 0 items selected			Actions Refresh Lifetime Statistics ▼		Submit
	Report	Description	Updated At		
<input type="checkbox"/>	Orders	Total Ordered Report	Oct 22, 2015 11:13:51 AM		
<input type="checkbox"/>	Tax	Order Taxes Report Grouped by Tax Rates	Oct 22, 2015 10:58:31 AM		
<input type="checkbox"/>	Shipping	Total Shipped Report	Oct 22, 2015 11:00:38 AM		
<input type="checkbox"/>	Total Invoiced	Total Invoiced VS Paid Report	Oct 22, 2015 10:59:33 AM		
<input type="checkbox"/>	Total Refunded	Total Refunded Report	Oct 22, 2015 11:02:03 AM		
<input type="checkbox"/>	Coupons	Promotion Coupons Usage Report	Oct 22, 2015 11:02:21 AM		
<input type="checkbox"/>	Bestsellers	Products Bestsellers Report	Oct 22, 2015 1:13:34 PM		
<input type="checkbox"/>	Most Viewed	Most Viewed Products Report	Oct 22, 2015 1:16:51 PM		



Report Product – Best Sellers Report

Products Bestsellers Report

Show Report

Show Report For: All Websites

Filter

Period Day

From * 8/1/2015

To * 10/22/2015

Empty Rows No

Export to: CSV

Export

Period	Product Name	Price	Quantity Ordered
Aug 11, 2015	Linen Blazer	£455.00	2
	Chelsea Tee	£75.00	2
Oct 22, 2015	Convertible Dress	£340.00	1
Total			5

Report Product – Ordered

Products Ordered

Show Report For: All Websites

From: 08/1/2015 To: 10/22/2015 Show By: Day Refresh

Export to: CSV Export

Period	Product Name	Quantity Ordered
Aug 1, 2015	No records found for this period.	
Aug 2, 2015	No records found for this period.	
Aug 3, 2015	TOA QUICK PRIMER	1
Aug 4, 2015	No records found for this period.	
Aug 5, 2015	No records found for this period.	
Aug 6, 2015	SuperShield Aqua Gloss	1
	ทีโอบีเอ อีลาสติกซีเมนต์	1
	TOA Fiber Cement Primer	1
Aug 7, 2015	TOA QUICK PRIMER	3

Report Product – Most Viewed

Most Viewed

Show Report

Show Report For: All Websites

Filter

Period Day

From * 10/1/2015

To * 10/22/2015


Empty Rows No




Export to: CSV Export


Period	Product Name	Price	Number of Views
Oct 22, 2015	SuperShield Aqua Gloss	B340.00	2
Total			2

Report Customer – New Account

New Accounts

Show Report For: All Websites 

From: 08/10/2015  To: 08/17/2015  Show By: Day  [Refresh](#)

 Export to: CSV  [Export](#)

Period	Number of New Accounts
Aug 10, 2015	No records found for this period.
Aug 11, 2015	2
Aug 12, 2015	No records found for this period.
Aug 13, 2015	No records found for this period.
Aug 14, 2015	2
Aug 15, 2015	No records found for this period.
Aug 16, 2015	No records found for this period.
Aug 17, 2015	1
Total	5

Report

Customer – Customers By Orders Total

Customers by Orders Total

Show Report For: All Websites ▼



From: 10/20/2015 To: 10/22/2015 Show By: Day Refresh

Export to: CSV Export

Period	Customer Name	Number of Orders	Average Order Amount	Total Order Amount
Oct 20, 2015	Kittiphat Dumrongprat	2	฿1,157.00	฿2,314.00
	Watchara Chiamchit	1	฿585.60	฿585.60
Oct 21, 2015	No records found for this period.			
Oct 22, 2015	Kittiphat Dumrongprat	1	฿340.00	฿340.00
Total		4	฿809.90	฿3,239.60

Report

Customer – Customers By Number of order

Customers by number of orders

Show Report For: All Websites

From: 10/19/2015 To: 10/22/2015 Show By: Day Refresh


Export to: CSV Export

Period	Customer Name	Number of Orders	Average Order Amount	Total Order Amount
Oct 19, 2015	No records found for this period.			
Oct 20, 2015	Kittiphat Dumrongprat	2	฿1,157.00	฿2,314.00
	Watchara Chiamchit	1	฿585.60	฿585.60
Oct 21, 2015	No records found for this period.			
Oct 22, 2015	Kittiphat Dumrongprat	1	฿340.00	฿340.00
Total		4	฿809.90	฿3,239.60

Report Review – Customers Review

Customers Reviews

Page of 1 pages | View per page | Total 2 records found

 Export to:

Customer Name	Number Of Reviews ↓	Action
John Doe	20	Show Reviews
Jane Doe	18	Show Reviews



Report

Review – Products Review

Products Reviews

Page 1 of 1 pages | View 20 per page | Total 20 records found

Export to: CSV Export

ID	Product Name	Number of Reviews ↓	Avg. Rating	Avg. Approved Rating	Last Review	Action
373	TOA Decking Stain	8	91.0000	91.0000	May 29, 2013 2:11:30 AM	Show Reviews
423	Racer Back Maxi Dress	5	84.0000	84.0000	May 29, 2013 1:54:20 AM	Show Reviews
370	RUSTTECH	4	90.0000	90.0000	May 29, 2013 2:07:29 AM	Show Reviews
374	TOA Wood Preservative	3	77.6667	77.6667	May 29, 2013 2:12:14 AM	Show Reviews
446	MP3 Player with Audio	3	87.0000	87.0000	May 29, 2013 2:19:44 AM	Show Reviews
392	Madison LX2200	3	82.3333	82.3333	May 29, 2013 2:18:08 AM	Show Reviews
425	SuperShield Aqua Gloss	2	100.0000	100.0000	May 29, 2013 1:50:38 AM	Show Reviews
424	4 SEASON 5IN1 ALKALI RESIST PRIMER	2	90.0000	90.0000	May 29, 2013 1:55:44 AM	Show Reviews
554	Swiss Movement Sports Watch	2	80.0000	80.0000	May 29, 2013 2:16:15 AM	Show Reviews
338	Jackie O Round Sunglasses	2	100.0000	100.0000	May 29, 2013 2:00:27 AM	Show Reviews
546	TOA Rust Shield	2	83.3333	83.3333	May 16, 2013 7:03:40 PM	Show Reviews
410	TOA QUICK PRIMER	2	93.3333	93.3333	Jun 23, 2015 7:09:15 PM	Show Reviews
398	Madison Overear Headphones	2	80.0000	80.0000	May 29, 2013 2:03:22 AM	Show Reviews
413	TOA WoodStain Semi Gloss	1	100.0000	100.0000	May 16, 2013 6:51:42 PM	Show Reviews
1085	TOA 302 Acrylic Sealant	1	80.0000	80.0000	Jun 23, 2015 6:57:13 PM	Show Reviews
400	Compact mp3 Player	1	100.0000	100.0000	Mar 15, 2013 7:25:39 AM	Show Reviews
391	Geometric Candle Holders	1	60.0000	60.0000	Jun 19, 2013 6:40:05 AM	Show Reviews
560	Can't Stop It by Shearer	1	80.0000	80.0000	May 16, 2013 6:57:35 PM	Show Reviews
409	SHARK WOODSTAIN SEMI GLOSS	1	80.0000	80.0000	May 16, 2013 6:44:43 PM	Show Reviews
406	TOA ExtraWET Primer	1	100.0000	100.0000	May 30, 2013 12:59:07 PM	Show Reviews



LIVE CHAT

It is super easy to get started



1 Minute Setup

Copy a simple line of Javascript in to the html of your website and the chat widget starts working instantly.



Start Chatting

Login to the dashboard to invite members of your team, create shortcuts and to start chatting with your visitors.



Track Progress

Monitor and track you and your teams progress over time, review chat history, and check performance in analytics.



TAWK LIVE CHAT



Sign up

URL : <https://www.tawk.to/>

Message Your Visitors in Real Time

tawk.to is a **free** messaging app that lets you **monitor** and **chat** with **visitors** on your website or from a **free** customizable page



Create a **completely free** account in less than 30 seconds.

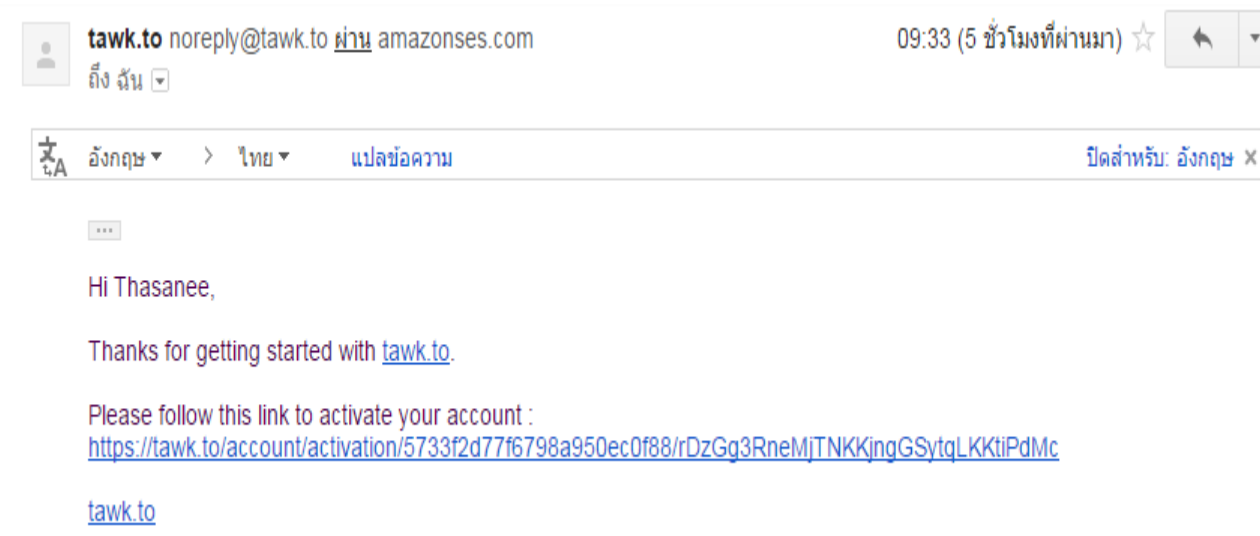
SIGN UP FOR FREE!

We are
here!

Let's chat? - Online



Verify email





Site information

The screenshot shows a dashboard interface with a central wizard overlay. The dashboard background includes a top navigation bar with 'Dashboard', 'Monitoring (0)', 'Messaging (0)', and 'Admin'. On the right, there are status indicators for 'English', 'Online', and user icons. The main content area is titled 'Dashboard' and features an 'Analytics' section with a 'Visitors count' graph. A sidebar on the left shows 'ALL CHATS (0)'. The wizard overlay, titled 'Step 1 - Site Information', guides the user through three steps: '1 Site Information', '2 Invite Agent', and '3 Install Chat Widget'. It contains a welcome message and two input fields: 'Site Name' with the value 'Jenbunjerd' and 'Site URL' with the value 'http://thasanee.watchara.pw/'. At the bottom of the wizard are 'Skip the wizard' and 'Next' buttons.

Dashboard Monitoring (0) Messaging (0) Admin

English Online

ALL CHATS (0)

Dashboard

Analytics

Visitors count

0 2 4 6 8 10

0 %

Visitors

0

0 %

CHATS

Blog Posts

History

Site / tawk.to Page : Thasanee

Visitor Agent Time

Step 1 - Site Information

Welcome to your dashboard, let's get you set up in 3 easy steps.
Enter your website name, and URL to get started :

Site Name

Jenbunjerd

Site URL

http://thasanee.watchara.pw/

Skip the wizard Next



Site information

The screenshot shows a web dashboard with a modal window for setting up a chat widget. The dashboard has a top navigation bar with "Dashboard", "Monitoring (0)", "Messaging (0)", and "Admin". On the right, there are language and status settings: "English", "Online", and icons for a user and settings. The left sidebar shows "ALL CHATS (0)" and a "Dashboard" section with an "Analytics" chart titled "Visitors count" showing a line graph with a value of 0. The main content area is partially obscured by the modal window. The modal window has a progress bar at the top with three steps: "Site Information" (completed), "Invite Agent" (current step), and "Install Chat Widget" (pending). The title of the modal is "Step 2 - Invite Agent". The text inside the modal asks: "Will you be the only person answering chats on your website? If not, enter the email addresses of your coworkers and set their access level (don't worry, you can change it later) (An admin can configure and customize the widget on your site, an Agent can only answer chats, and has limited access)". Below this text is a form with an email input field labeled "Enter Email" and a dropdown menu labeled "Role : Agent" with a red "X" icon. There is an "Add Another" button below the form. At the bottom of the modal, there are four buttons: "Skip the wizard", "Skip this step", "Previous", and "Next".

Dashboard Monitoring (0) Messaging (0) Admin

English Online

ALL CHATS (0)

Dashboard

Analytics

Visitors count

0 %

History

Site / tawk.to Page : Thasanee

Visitor Agent Time

Step 2 - Invite Agent

Will you be the only person answering chats on your website?
If not, enter the email addresses of your coworkers and set their access level (don't worry, you can change it later)
(An admin can configure and customize the widget on your site, an Agent can only answer chats, and has limited access)

Enter Email

Role : Agent

Add Another

Skip the wizard Skip this step Previous Next



Site information

The screenshot shows the Tawk.to installation wizard in a modal window. The wizard has three steps: 1. Site Information (completed), 2. Invite Agent (completed), and 3. Install Chat Widget (current step). The background shows the Tawk.to dashboard with various analytics and chat widgets.

Step 3 - Install Chat Widget

To **install** tawk.to, put this code on every page of your website, just before the `</body>` tag

```
<!--Start of Tawk.to Script-->
<script type="text/javascript">
var Tawk_API=Tawk_API|| {}, Tawk_LoadStart=new Date();
(function(){
var
```

[Email these instructions to my web developer](#)

Or you can also use a tawk.to plugin for one of the popular platforms :

Drupal [Download](#)

[Skip the wizard](#) [Previous](#) [Done](#)



Configuration on magento

Current Configuration Scope:
Default Config

[Manage Stores](#)

Configuration

- INTELLIGRAPE
 - Product Lables
- GENERAL
 - General
 - Web
- Design**
 - Currency Setup
 - Store Email Addresses
 - Contacts
 - Reports
 - Content Management
- DROPFIN
 - Search Autocomplete
- CATALOG
 - Catalog
 - Configurable Swatches
 - Inventory
- Google Siteman

Design

Package	
Themes	
HTML Head	
Header	
Footer	

Copyright

© 2014 Madison Island. All Rights Reserved. [STORE VIEW]

Miscellaneous HTML

```
<!--Start of Tawk to Script-->
<script type="text/javascript">
var Tawk_API=Tawk_API||[],
Tawk_LoadStart=new Date();
(function(){
var
s1=document.createElement("script"),s0=docu
ment.getElementsByTagName("script")[0];
s1.async=true;
s1.src="https://embed.tawk.to/57358b087b7d53
d702e19a0c/default";
s1.charset="UTF-8";
s1.setAttribute('crossorigin','');

```

▲ This will be displayed just before body closing tag.

USER CHAT BOX

Online

▼ ↗ ✕

Please fill out the form below to start chatting with the next available agent.

* Name

* Email

* Department

Tech (Offline) ▼

Submit

Online

▼ ↗ ✕

🔔 Estimated wait time is 2 minutes

Name :

Jay

Email :

lawansiri.paksupho@gmail.com

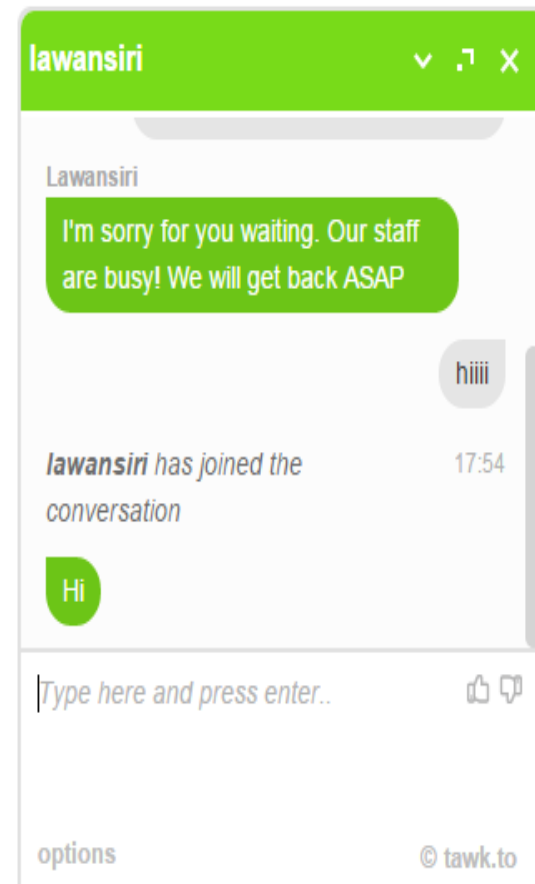
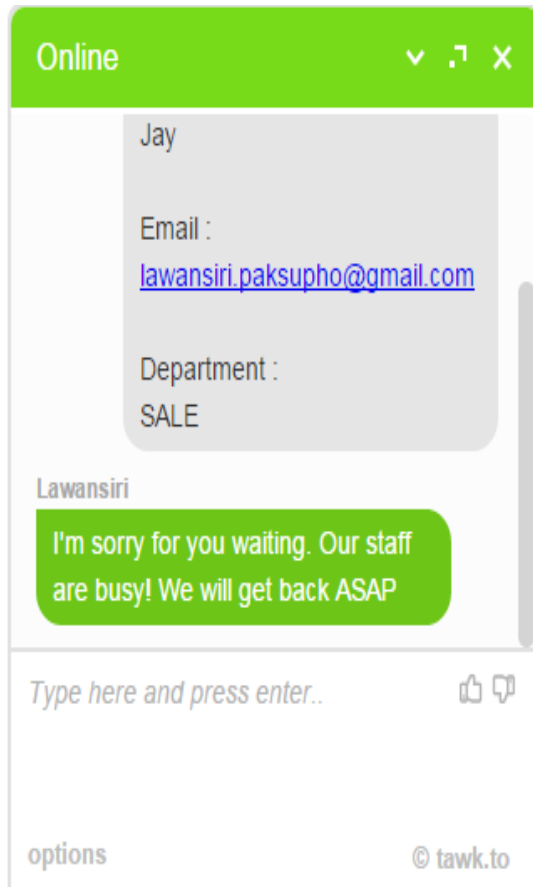
Department :

Type here and press enter..

options

© tawk.to

USER CHAT BOX



ADMIN DASHBOARD

 Sign Up



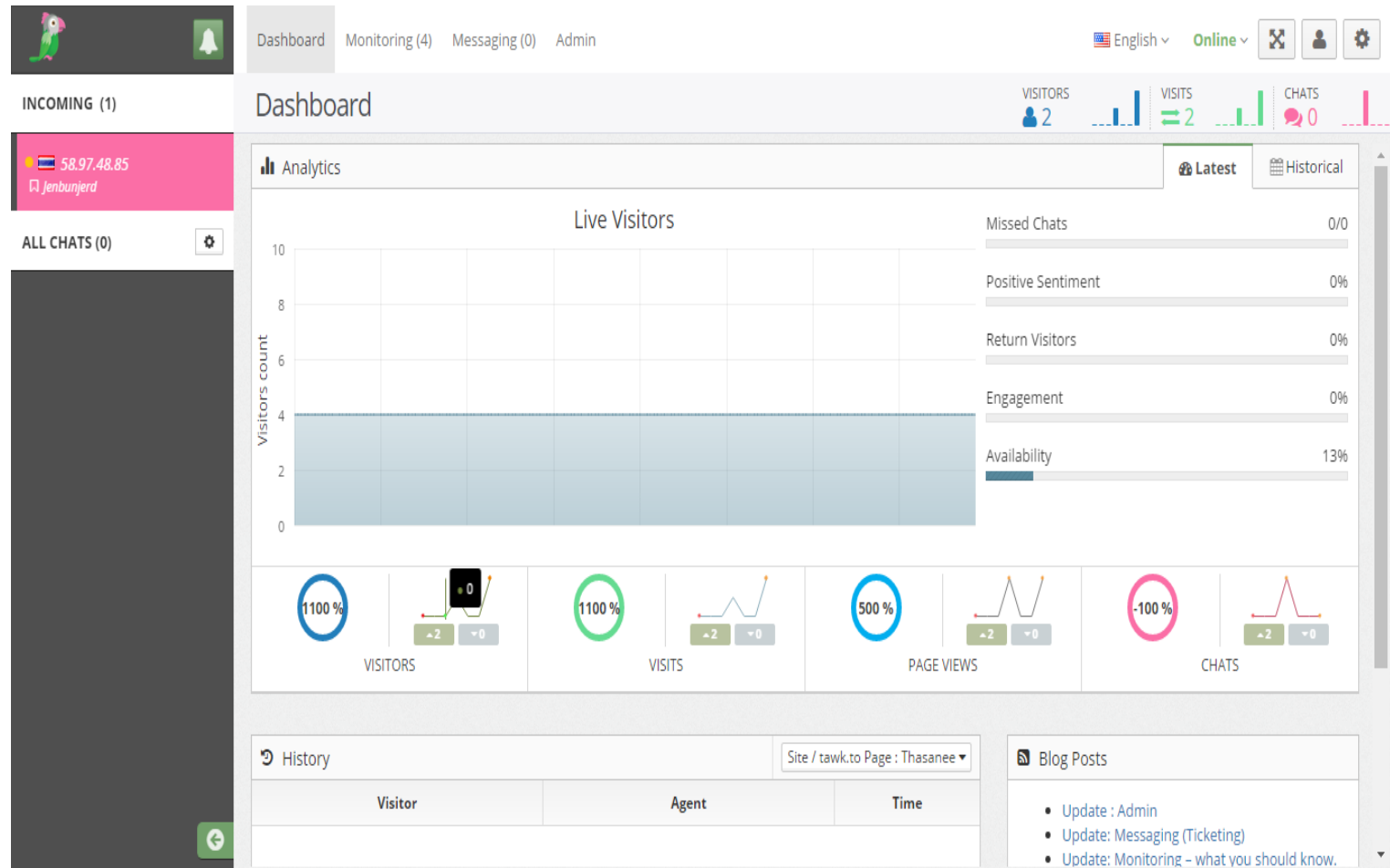
tasanee_fai@hotmail.com

☐ Remember Me

Sign In

[forgot password?](#)

ADMIN DASHBOARD



CHATS

The screenshot displays a web-based chat application. On the left is a sidebar with a user profile (a green parrot icon), a notification bell, and a list of chat categories: 'INCOMING (1)', 'ALL CHATS (1)', and 'JENBUNJERD (1)'. The 'JENBUNJERD (1)' category is selected, showing a chat with 'Thasane' (Thasane) and a status 'Online'. The main area is titled 'Chats' and shows a conversation with 'Thasane' (Thasane). The chat history includes: a message from 'Visitor' stating 'Visitor has ended the chat.' at 11:39; a message from 'Thasane' asking 'สวัสดีค่ะ สอบถามเรื่องโปรโมชั่นค่ะ' at 11:47; a system message 'Thasane (Me) has joined the conversation.' at 11:47; a message from 'Thasane (Me)' stating 'ตอนนี้ทางร้านมีโปรโมชั่นซื้อสินค้าครบ 1,000 บาท ได้รับส่วนลด 10% ค่ะ' at 11:48; a message from 'Thasane' asking 'สินค้าทุกประเภทไหนบ้างคะ?' at 11:49; and a message from 'Thasane (Me)' stating 'โปรโมชั่นนี้ใช้ได้กับสินค้าทุกประเภทค่ะ' at 11:50. The bottom of the main area has a 'Message' input field and a 'Whisper' button. On the right side of the chat window, there are tabs for 'Current' and 'History', and a list of chat items with details like 'Bangkok, Thailand', '58.97.48.85', '01:31:09 Duration', '2d Last Visit', and '2 chats'.

Dashboard Monitoring (3) Messaging (1) Admin

English Online

Chats

Current History Options

Thasane

Visitor has ended the chat. 11:39

Thasane

สวัสดีค่ะ สอบถามเรื่องโปรโมชั่นค่ะ 11:47

Thasane (Me) has joined the conversation. 11:47

Thasane (Me)

ตอนนี้ทางร้านมีโปรโมชั่นซื้อสินค้าครบ 1,000 บาท ได้รับส่วนลด 10% ค่ะ 11:48

Thasane

สินค้าทุกประเภทไหนบ้างคะ? 11:49

Thasane (Me)

โปรโมชั่นนี้ใช้ได้กับสินค้าทุกประเภทค่ะ 11:50

Message Whisper

Write a reply...

Bangkok, Thailand 58.97.48.85

01:31:09 Duration 2d Last Visit 2 chats

11:47 Chat started

11:39 Chat ended

11:39 Chat started

CHATS

The screenshot shows a web analytics dashboard with a sidebar on the left and a main content area. The sidebar includes a list of users, with 'Prawit Saraphan, Thanakrit ...' highlighted in a red box. The main content area displays a 'Dashboard' with various analytics charts and a 'History' table. A chat window is open in the bottom right corner, showing a conversation with 'Prawit Saraphan, ...'.

Dashboard Overview:

- Visitors:** 49
- Visits:** 49
- Chats:** 0

Analytics Section:

- Live Visitors:** A line chart showing visitor count over time.
- Missed Chats:** 0/0
- Positive Sentiment:** 0%
- Return Visitors:** 0%
- Engagement:** 0%
- Availability:** 6%

Summary Metrics:

- Visitors:** -38% (271 to 49)
- Visits:** -38% (285 to 49)
- Page Views:** 16% (480 to 14)

History Table:

Visitor	Agent	Time	Site / tawk.to Page
...	...	10/Nov	TOA

Chat Window:

Scroll up to load older conversations

14 Aug 2015

Me: 14:27

17 Aug 2015

Me: hi 14:15

CHATS

The screenshot displays a web analytics dashboard with a sidebar on the left and a main content area. The sidebar contains a list of chat agents: Prawat Saraphan, Thanakrit Promsiri, Veeranon Kheawampai, jobjabGmailAgent, and jobjabHotmail. The main content area shows a 'Dashboard' with various analytics charts and a 'History' table. A chat window for 'Prawat Saraphan' is open in the bottom right corner, showing a conversation history.

Dashboard Overview:

- Navigation:** Dashboard, Chats, History, Shortcuts, Sites & Pages, Security.
- Language:** English
- Status:** Online
- Metrics:** VISITORS 49, VISITS 49, CHATS 0

Analytics Section:

- Live Visitors:** A line chart showing visitor count over time.
- Missed Chats:** 0/0
- Positive Sentiment:** 0%
- Return Visitors:** 0%
- Engagement:** 0%
- Availability:** 6%



History Table:

Visitor	Agent	Time	Site / tawk.to Page
1.10.131.223	jobjabGmailAgent	10/08/2015	TOA




Chat Window (Prawat Saraphan):

- Scroll Up to load older conversations
- 14 Aug 2015
- Me: สวัสดีค่ะ
- Me: 13:58
- Me: 14:10


MONITORING





Dashboard Monitoring (3) Messaging (1) Admin


English Online   



INCOMING (1)

 58.97.48.85
Jenbunjerd






ALL CHATS (1) 

JENBUNJERD (1) 






 ฅนรู้ธิดา
Jenbunjerd
Thasanee

Monitoring  






▼ Unanswered (1)

	 V1463372007391808	58.97.48.85	Jenbunjerd	no referrer		00:40:50	0	0		
---	---	-------------	------------	-------------	---	----------	---	---	---	---



▼ Served (1)

	 ฅนรู้ธิดา	58.97.48.85	Jenbunjerd	no referrer	Thasanee 	01:34:35	1	2		
---	---	-------------	------------	-------------	--	----------	---	---	---	---


▼ Idle (1 / 1)

	 V1463367457983632	58.97.48.85	Plastic Crate & Container...	no referrer		01:56:40	0	0		
---	---	-------------	------------------------------	-------------	---	----------	---	---	---	---

MESSAGING




INCOMING (1)

**58.97.48.85**
Jenbunjerd

ALL CHATS (1)

JENBUNJERD (1)

**ณัฐธิดา**
Jenbunjerd
Thasanee




Dashboard

Monitoring (3)

Messaging (1)

Admin

English Online



Messaging

in:jenbunjerd Search

+ New Ticket

Jenbunjerd 1

My Messages 1

Contacts

Spam




Trash

Thasanee

All Open Pending Closed

Assignee: All

Type: ☒ Chats ☒ Tickets

Details	Assignee	Updated On	
 V1463372057356671 1 message, 1 seconds	Thasanee	11:44	<input type="checkbox"/>
CLOSED  Know puifai 2 messages, 1 hour	Thasanee	13/May 16:21	<input type="checkbox"/>
CLOSED  Know puifai 7 messages, 6 minutes	Thasanee	13/May 16:19	<input type="checkbox"/>

ADMINISTRATION

The screenshot displays a web-based administration interface. On the left is a sidebar with a chat list. The main area is titled 'Administration' and is divided into two columns: 'PROPERTY' and 'ASSET'.

Sidebar:

- Top: User profile icon and a notification bell.
- Navigation: Dashboard, Monitoring (3), Messaging (1), and Admin (selected).
- Language: English, Online status, and icons for full screen, user, and settings.
- Chat List:
 - INCOMING (1): A pink card showing a Thai flag, IP 58.97.48.85, and name Jenbunjerd.
 - ALL CHATS (1): A gear icon.
 - JENBUNJERD (1): A green card showing a Thai flag, name Jenbunjerd, and online status Thasanee.

Administration Panel:

PROPERTY: Jenbunjerd (+ Add)

- Property Settings
- Property Members
- Shortcuts
- Triggers
- Ban list
- Departments
- Mail Notifications

ASSET: Default (+ Add)

Widget Code:

```
</> Widget Code
s1.setAttribute('crossorigin','*');
s0.parentNode.insertBefore(s1,s0);
})();
</script>
<!--End of Tawk.to Script-->
```

Widget Settings:

- Widget Appearance
- Widget Content
- Domain Restriction
- Scheduler

ADMINISTRATION



INCOMING (1)

🇹🇭 58,97,48.85
jenbunjerd

ALL CHATS (1)



JENBUNJERD (1)



🇹🇭 ฅนจ๋า
jenbunjerd
Thasanee

Jenbunjerd > Members Settings



Search

Invite Member

Current (1)

Pending (5)

Agent

Is Admin



Is Enabled


☐


🇹🇭 Thasanee






ADMINISTRATION




ALL CHATS (0) 




 Jenbunjerd >  Members Settings > Invite  esc

Invite agents by entering their email address

Email



 Add Another


Role



Admin	
Admin	
Agent	

Send Invitation

ADMINISTRATION



ALL CHATS (0) 

 Jenbunjerd > ⚡ Triggers > New Trigger  esc

Type
Basic - Page Notification

Trigger Name
No Response

Delay
10 seconds

Visitor page url
http://thasanee.watchara.pw

Agent's Name
Thasanee

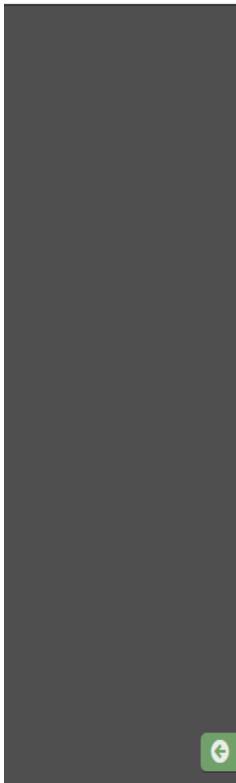
Trigger Message
เจนบรเจ็ด ส่วตค้ะ...

Save

ADMINISTRATION



ALL CHATS (0)



Jenbunjerd > Departments




Add Department

Department	Description	Members	Is Enabled	<input type="checkbox"/>
Customer service	Customer service	1 member	✓	<input type="checkbox"/>
Marketing	Marketing	1 member	✓	<input type="checkbox"/>
Sale	Sale	1 member	✓	<input type="checkbox"/>

Please enable the pre-chat form in the Widget Content section and add the Department Field to it, to allow visitors to select a department.

ADMINISTRATION

ADMINISTRATION



ALL CHATS (0) 



Jenbunjerd >  Widget Appearance > Default ✕
esc

Colors - Customize the widget colors.

Header Background		<button>Reset</button>
Header Text		<button>Reset</button>
Agent Message Background		<button>Reset</button>
Agent Message Text		<button>Reset</button>
Visitor Message Background		<button>Reset</button>
Visitor Message Text		<button>Reset</button>

Dimensions - Customize the widget size, position and corner radius.



Maximized Width	<input type="text" value="320"/>	<button>Default</button>
Maximized Height	<input type="text" value="400"/>	<button>Default</button>


[More below](#) 

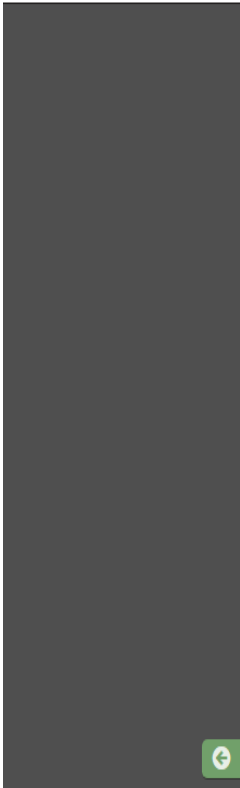




Save


ADMINISTRATION




ALL CHATS (0) 





Jenbunjerd > A Widget Content > Default  ESC

Modify the widget's language.

ภาษาไทย 

Select a view to customize the widget content, and add a prechat form.

☐ When Online

☐ When Away

☒ When Offline

☐ Pre chat Form

[+ Add phone number](#)




[+ Add question with input text](#)


[+ Add question with textarea](#)


[+ Add multiple choice](#)


[+ Add options choice](#)



Content Editor
Click in to the text area you would like to edit.

ออฟไลน์   

กรุณากรอกแบบฟอร์มข้างล่างนี้ แล้วเราจะติดต่อกลับให้คุณอย่างรวดเร็วที่สุดเท่าที่จะทำได้ 

ชื่อ :  *

อีเมล :  *

ติดต่อแทน :  * 

ส่ง

ตัวเลือก

Powered by tawk.to

Save

ADMINISTRATION

Customize Widget

Appearance

Behavior

Content

Settings

Scheduler

Scheduler

ON

Operating City

Enter Text

Operating Hours

☐ Sunday

Closed

☒ Monday

12:00 AM

9:00 AM

6:00 PM

12:00 AM

☒ Tuesday

12:00 AM

9:00 AM

6:00 PM

12:00 AM

☒ Wednesday

12:00 AM

9:00 AM

6:00 PM

12:00 AM

☒ Thursday

12:00 AM

9:00 AM

6:00 PM

12:00 AM

☒ Friday

12:00 AM

9:00 AM

6:00 PM

12:00 AM

☐ Saturday

Closed

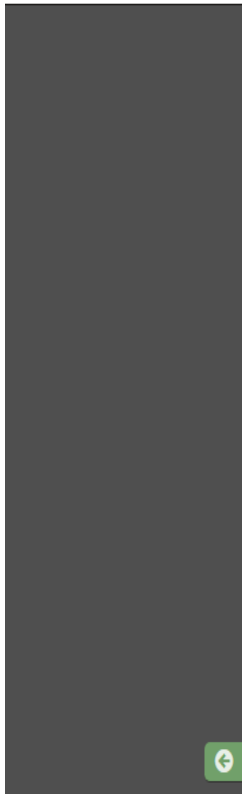
Close

Save

SECURITY



ALL CHATS (0)



< Jenbunjerd > 0 Ban list > New Ban

✕
esc

IP Address

Ban Reason

Save

It is super easy to get started



1 Minute Setup

Copy a simple line of Javascript in to the html of your website and the chat widget starts working instantly.



Start Chatting

Login to the dashboard to invite members of your team, create shortcuts and to start chatting with your visitors.



Track Progress

Monitor and track you and your teams progress over time, review chat history, and check performance in analytics.



Q&A

It is super easy to get started



1 Minute Setup

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THANK YOU



Magento®

eCommerce Platform for Growth

Designer's Guide to Magento

Q&A

